



Declaration of Impartiality

CERTOTTICA ensures that certification services and testing activities are carried out in impartial manner.

In particular, CERTOTTICA is responsible for the impartiality of its certification services and does not allow any commercial, economic or other financial pressures to compromise its impartiality.

CERTOTTICA examines risks for its impartiality on a regular basis (PQ 01.03 Risk analysis procedure). This includes those risks that result from its activities, its relationships or its employees' relationships. If a risk to impartiality is recognized, CERTOTTICA is able to demonstrate the actions undertaken to eliminate or minimize this risk. This information is made available to the Committee for Impartiality (CPI). The Management of CERTOTTICA is consistently committed to guarantee the impartiality of its work.

CERTOTTICA and all the departments and offices present in it, as well as subjects under its organizational control, undertake to guarantee the independence and third-party requirements by signing the M. 1.3.002 Code of Ethics and in any case generally ensuring:

- not to be the designer, manufacturer, installer, distributor or technician of the certified product;
- not to offer or provide advice to customers to whom the product certification service is provided;

This obviously does not exclude the possibility of any exchange of information (for example, regulatory update) between the certification accredited body and its clients.

CERTOTTICA guarantees that the activities of separate legal entities, with which the certification accredited body has relationships, do not compromise the impartiality of their certification services and activities (PQ 01.03 Risk analysis procedure and M. 1.3.002 Code of Ethics).

CERTOTTICA ensures that if the separate legal entity sells or manufactures the certified product (including products to be certified) or offers or provides consulting services, the managerial staff and staff who execute the re-examination and take decision on certification in CERTOTTICA, cannot in any way be involved in the activities of the separate legal entity. The staff of the separate legal entity cannot be involved in any way in the management of CERTOTTICA, in the re-examination, or in the decision on certification (PQ 01.03 Risk analysis procedure and M. 1.3.002 Code of Ethics).

CERTOTTICA guarantees that its services cannot be marketed or offered as connected to the activities of an organization that provides consulting.

Thus CERTOTTICA commit not to make it understood in any form that certification could be simpler, easier, faster or less expensive if a specific consulting organization was to be used.

CERTOTTICA guarantees that any operators present in the workforce who have provided prior consultancy services for a given product in the previous two years cannot be involved in the re-examination or in making a decision regarding the certification for this product (PQ



01.03 Risk analysis procedure and M. 1.3 .002 Code of Ethics).

CERTOTTICA agrees to undertake specific actions to deal with any risks concerning its own impartiality, which arises from the actions of other persons, bodies or organizations, of which it becomes aware.

CERTOTTICA guarantees that all the personnel of the certification accredited body (both internal and external) or the committees that could influence the certification activities, must act impartially.

Longarone, 31/12/15

The Director
(Luigino Boito)